# Vocabulary

<table>
<thead>
<tr>
<th>Restaurant</th>
<th>Eat</th>
<th>Make a Reservation</th>
<th>Waiter</th>
<th>Server</th>
<th>Menu</th>
</tr>
</thead>
<tbody>
<tr>
<td>Beverage</td>
<td>Drink</td>
<td>Good Service</td>
<td>Order</td>
<td>Appetizer</td>
<td>Entrée</td>
</tr>
<tr>
<td>Meal</td>
<td>Course</td>
<td>Pay</td>
<td>Check</td>
<td>Bill</td>
<td>Tab</td>
</tr>
<tr>
<td>Table</td>
<td>Booth</td>
<td>Chef Cook</td>
<td>Host</td>
<td>Hostess</td>
<td>Refill</td>
</tr>
<tr>
<td>Bar</td>
<td></td>
<td>Bartender</td>
<td></td>
<td></td>
<td>Happy Hour</td>
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</table>
Take turns calling in your dinner reservation to The Local Restaurant. Include your name, the time you want the reservation, and how many people will be dining with you.

Dialogue 1

TLR: Thank you for calling The Local Restaurant, my name is ___________. How can I help you?
Customer: Hello, I would like to make a reservation for 7 PM tonight.
TLR: How many people are in your party?
Customer: ___________.
TLR: We have an opening at 7:15. Will that be okay?
Customer: Yes, that will be fine.
TLR: May I have your name and phone number?
Customer: My name is ___________ and my phone number is 713-555-1234.
TLR: Thank you, ___________. I’ve confirmed your reservation, and we will see you this evening.
Customer: Thanks! See you tonight.

Dialogue 2

TLR: Thank you for calling The Local Restaurant, my name is ___________. How can I help you?
Customer: Hi, ___________. This is ___________. I need to cancel the reservation I made for ___________.
TLR: I’m sorry to hear that. Would you like to reschedule for another day?
Customer: Yes, please. Do you have a table for Friday night?
TLR: No, we are completely booked that night, but we have one available at 7:45 on ___________.
Customer: Great. I’ll take that one. Can you send me an email confirmation?
TLR: Sure, what is your email address?
Customer: It is funnymonkey1987@yahoo.com. Thanks very much! See you ___________.
TLR: You’re welcome.

THE RESTAURANT MENU

Read through the menu for The Local Restaurant and ask the waiter / waitress any questions you have. Search the menu to answer the following questions.

T F You have to pay for bread and butter at this restaurant.
T F The soup of the day is made with cream.
T F There are shrimp in the seafood dinner.
T F Some ingredients the restaurant uses are imported from France.
T F They have chocolate mint ice cream for dessert.
T F You should not tip the wait staff.
T F “A la mode” means “to pay for an extra side dish.”
T F A bottle of mineral water costs $25.00 a bottle.
When asking nicely for something, we use modal verbs to show respect. This happens when we order food at a restaurant or any time that we are talking with a customer service worker.

**May/Might I** - ask for something or place an order (Might is British)

**Can/Could** - ask for something or ask about a possibility

**Would like** - say that you want/prefer something OR ask if someone wants/prefers something

*Fill in the smile if the statement is respectful. Fill in the frown if the statement is disrespectful.*

متاز

I would like the shrimp salad without the carrots.

متاز

The bread is old. Take it away.

متاز

Could you ask the chef to cook the steak medium rare?

متاز

Might I ask you to split the bill for us?

متاز

May I get a kids menu?

متاز

You should get my drink filled faster next time.

متاز

Can the pasta sauce be cooked without wine?

Using **polite language**, order a complete meal off the menu from your waiter / waitress. When you receive your bill, **calculate the tip (also called gratuity)**, then pay the bill.

In the USA, a common tip starts at 15%, but for good service many people will add 20% or more. The minimum hourly wage of servers is approximately $2.13.

For a party of two or more, the restaurant may ask if you want separate checks (each person pays for their own meal). It is also common to tell your server before the meal starts if you want this option.

<table>
<thead>
<tr>
<th>My meal price</th>
<th>My tip</th>
<th>My total bill</th>
</tr>
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HOMEWORK CHALLENGE

The next time you visit a fast-food restaurant check for each of the following items.

- What is the cheapest item?
- Do they have Coke or Pepsi available?
- Name two kids meal options.
- Name two healthy items.
- Does the restaurant serve alcohol?
- Are there desserts?

NOTES

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