Hurricane Harvey Relief Efforts
Supporting Immigrant Communities

Guide to Disaster Assistance Services for Immigrant Houstonians

Mayor’s Office of New Americans & Immigrant Communities
Mayor’s Office of Public Safety
Office of Emergency Management
To All Houstonians and Community Partners,

In the aftermath of a natural disaster of unprecedented proportions, the people of Houston have inspired the nation with their determination, selflessness, and camaraderie. Hurricane Harvey has affected us all deeply, and the road to recovery will surely be a long one. We can find hope, however, in the ways in which Houstonians of all ethnic, racial, national, religious, and socioeconomic backgrounds have come together to help one another. This unity in diversity is one of the things that makes Houston such a special city. Our office is here to offer special support to the thriving immigrant community that forms such an integral part of this city and to help immigrants to address the unique challenges they face in the wake of this natural disaster.

For our community partners, we recognize the critical role you play in the process of helping Houstonians recover from the devastating effects of Hurricane Harvey. Non-profit and community-based organizations are on the front lines of service delivery across Houston, and we want to ensure that you have the information and resources you need to help your communities recover.

This guide—which will soon be available as an app—provides detailed information about the types of federal, state, and local disaster-assistance services available and where you can go to access those services. Although some of the resources are restricted to individuals or households with lawful immigration status, there are many services available to all Houstonians impacted by the storm.

The goal of this guide is to help you better understand the disaster assistance services for which you or those around you may be eligible, as well as the steps you can take to connect to these services. Please share this guide with those in your community who you feel will benefit from the information.

Together, we are all on the long road to recovery. As we continually update and improve this guide, we ask that you share any additional resources, comments, or questions with us. You can contact our office at newamericans@houstontx.gov or give us a call at (832) 393-1010. Thank you for your continued partnership and commitment to helping Houstonians in need.

Sincerely,

City of Houston Mayor’s Office of New Americans
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AFTER THE HURRICANE

What is the first thing I should do after a flood or hurricane?

Stay alert. When it comes to hurricanes, the first thing you should do is make sure the storm has passed. The American Red Cross suggests that you stay informed by following local news or weather updates.

“Stay alert for extended rainfall and subsequent flooding even after the hurricane or tropical storm has ended,” says the Red Cross.

More tips from the Red Cross:

- If you have evacuated, return home only when officials say it is safe.
- Drive only if necessary and avoid flooded roads and washed out bridges.
- Keep away from loose or dangling power lines and report them immediately to the power company.
- Stay out of any building that has water around it.
- Inspect your home for damage. Take pictures of damage, both of the building and its contents, for insurance purposes.
- Use flashlights in the dark. Do NOT use candles.
- Avoid drinking or preparing food with tap water until you are sure it’s not contaminated.
- Wear protective clothing and be cautious when cleaning to avoid injury.
- For more information: https://weather.com/safety/news/what-to-do-disaster#/4

What can I do to contact my loved ones?

- Be creative, and be persistent. If one contact method doesn’t work, try another.
- Call during off-peak hours for the best chance of getting through.
- Send a text message, which may go through when phone calls cannot.
- Check your loved ones’ social media pages (e.g., Facebook, Twitter), as they may have already gone online to tell their story.
- Send an email.
- Call friends and relatives who may have already been in contact with your loved one.
- Call people and places where your loved one is well-known: neighbors, employer, school, place of worship, senior center, social club, union, or fraternal organization.
- Try sending a letter. Your loved one’s mail may be getting forwarded to his or her new location.
- For more information: http://www.redcross.org/get-help/disaster-relief-and-recovery-services/contact-and-locate-loved-ones
• **Note:** If your loved one has a serious, pre-existing health or mental health condition, you may also initiate an Emergency Information Request by calling the Greater Houston Chapter of the American Red Cross at (713) 526-8300 or 1-800-RED-CROSS.

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## PUBLIC INFORMATION RESOURCES

### Who can I call for disaster related information and resources?

2-1-1

2-1-1 Texas, a program of the Texas Health and Human Services Commission, is committed to helping Texas citizens connect with the services they need. No matter where you live in Texas, you can dial 211 or **(877) 541-7905** and find information about resources in your local community.

3-1-1

From traffic fines and sewer concerns to pothole problems and neighborhood complaints, Houstonians can call 311 and speak to one of our highly trained agents. From outside the City of Houston, callers simply dial **(713) 837-0311**. Agents are available 24/7 to answer your calls.

### ALWAYS CALL 9-1-1 FOR EMERGENCY OR LIFE-THREATENING SITUATIONS

### Stay up-to-date with the City of Houston

- For emergency information, visit: [www.houstonemergency.org](http://www.houstonemergency.org)
- For Houston Recovery information, visit: [www.houstonrecovers.org](http://www.houstonrecovers.org)
- Public health information related to Hurricane Harvey, visit: [http://publichealth.harriscountytx.gov/Resources/2017-Hurricane-Harvey](http://publichealth.harriscountytx.gov/Resources/2017-Hurricane-Harvey)

### Houston Independent School District

- **Classes will begin on Monday, September 11.**
- Houston Independent School District’s administrative buildings will reopen and employees will return to work starting on Tuesday, Sept. 5.
- School principals and their administrative staffs will also return to work starting on Tuesday, Sept. 5.
- Teachers and all other staff will report back on **Friday, Sept. 8** to prepare to receive students.
- For continuing updates, please visit [www.HoustonISD.org](http://www.HoustonISD.org), or call the HISD Inclement Weather Hotline at **713-556-9595**. You can sign up for HISD text message alerts to receive updates on school weather conditions by texting YES to **68453**.
- You also can follow the district on Twitter and Facebook: [twitter.com/houstonisd](http://twitter.com/houstonisd) and [facebook.com/houstonisd](http://facebook.com/houstonisd).
Alief Independent School District

- Classes will begin on **Monday, September 11.**
- All Alief ISD campuses will be open for registration and enrollment for those displaced by Harvey from Wednesday, September 6, to Friday, September 8, from 9:00 a.m. to 3 p.m.
- For continuing updates, please visit [www.aliefisd.net](http://www.aliefisd.net).
- In the event of school closure or schedule changes, updates will be made through the district's parent notification system, the Alief ISD website, Twitter account (@AliefISD), Facebook page, and local TV stations.

Galena Park Independent School District

- Classes will begin on **Thursday, September 7th.**
- All campuses and transportation services will resume their normal hours on Thursday, September 7th.
- For continuing updates, please visit [www.galenaparkisd.com](http://www.galenaparkisd.com).

Fort Bend Independent School District

- Classes will be delayed until at least **Tuesday, September 12.**
- Teachers will report back on Monday, September 11
- For continuing updates, please visit [www.fortbendisd.com](http://www.fortbendisd.com).

Aldine Independent School District

- Classes will begin on **Thursday, September 7.**
- Teachers and staff will return to work on Wednesday, September 6.
- For continuing updates, please visit [www.aldineisd.org](http://www.aldineisd.org).

Cypress-Fairbanks Independent School District

- Classes will begin on **Monday, September 11.**
- To prepare for the revised start date, all staff will report on **Thursday, Sept. 7**
- For continuing updates, please visit [www.cfisd.net](http://www.cfisd.net).

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**FREQUENTLY ASKED QUESTIONS**

Who is eligible for FEMA assistance?
The federal government classifies certain immigrants as “qualified aliens” for the purpose of providing disaster assistance services:

- U.S. citizens;
- Legal permanent residents (green card holders);
- Applicants who have been granted asylum;
• Individuals who have been admitted as refugees;
• Individuals who have been granted humanitarian parole for a period of 1 year;
• Individuals whose deportation has been withheld due to status as a political refugee;
• Individuals who were Cuban or Haitian entrants under the Refugee Education Assistance Act of 1980; and
• Individuals who have been victims of domestic violence and currently have a pending petition for relief.

Note: Having a Social Security Number does not automatically mean that you are a “qualified alien.” Temporary Social Security numbers based on a pending asylum petitions are not accepted for FEMA qualifying alien status.

Am I eligible for any disaster assistance if I am undocumented?
Yes, even if you are undocumented, there are a number of resources and services that you can access. In this guide, we identify many services that are available to all Houstonians, regardless of immigration status. Houston local nonprofits will assist undocumented families who do not qualify for other government aid.

Can I go to a shelter if I am undocumented?
Yes. Most shelters are managed by local communities, the Red Cross, and other voluntary agencies like BakerRipley (who have a humanitarian mission to provide emergency relief services and are running the shelter at NRG Center). **The Red Cross and City of Houston shelters will not ask people to show any form of identification in order to stay in their shelters.** Mayor Sylvester Turner has issued a clear **statement** assuring Houstonians that immigration status is not a barrier to any emergency shelter. **We encourage anyone in need of shelter to seek it, regardless of immigration status.**

What if some members of my household are U.S. citizens or “qualified aliens” and others are not?
Some households have members with different immigration statuses – for example, undocumented parents may be living with their children, some or all of whom are U.S. citizens. These households are sometimes referred to as “mixed status.” In such cases, undocumented individuals in the household may be able to apply for disaster assistance services on behalf of their U.S. citizen children or other members of the household who are U.S. citizens or “qualified aliens.”

Does everyone in my household need to be a U.S. citizen for us to apply for FEMA disaster assistance?
No. Only one person per family household has to apply. If there is even one family member living in the household who has a social security number, then the entire household can apply for FEMA disaster assistance. This family member can be a child under the age of 18. Parents or guardians may apply for assistance on behalf the child.
What should I do if I am applying on behalf of someone in my household who is a U.S. citizen or qualified alien?
If you have a child who is a U.S. citizen and is under the age of 18, you can apply for assistance from FEMA on their behalf. You will need your child’s U.S. birth certificate, social security card, name, and age. FEMA will not ask for your immigration status, only the status of your child. The child’s name, age, and social security number are required for the application. FEMA can assist with obtaining a social security number. FEMA will not ask for the immigration status of other household members. Note: FEMA is a federal agency under the Department of Homeland Security and requires all applicants to fill out a government form in order to determine eligibility. For more information about categories of immigrants that qualify for disaster relief please go to this link: https://texaslawhelp.org/article/disaster-relief-immigrants

What if I have lost my identification or other documents and have trouble proving lawful status or identity?
It is common and understandable for people to lose documents when disasters strike. Fire, water, and wind can destroy documents. People evacuated quickly from a danger zone may not have time to gather their documents. Agencies that provide disaster services understand this. They will often relax normal application requirements about proving citizenship, immigration status, or identity. Immigrants who apply or ask for help after a disaster should describe their situation. If they lost or left their documents behind when the disaster hit, they should explain this to any agency official who asks for their documents. Loss of documents may affect a person’s ability to receive financial assistance and other recovery-related benefits in a timely manner. Individuals who have lost important documents or whose documents were damaged by Hurricane Harvey should apply for replacement documents. For more information, see section “Replace Lost or Damaged Documents.”

What if I am a foreign national and I lost my visa/passport during the storm?
You would need to go to the consulate/embassy of their home country to report the loss and apply for a replacement. For more information visit: https://www.usa.gov/hurricane-harvey. You can find the contact information for your consulate or embassy, see section “Consulates and Foreign Governments.”

What if my visa expired on the day of the storm?
US Citizenship and Immigration Services (USCIS) offers assistance and extensions for people affected by unforeseen circumstances like Hurricane Harvey. Contact the office nearest you by calling: 800-375-5283 (TDD for the deaf and hard of hearing: 800-767-1833)

What if I do not speak English well and need help applying for disaster services?
Agencies that help disaster victims often have staff who speak languages other than English, or they may use interpreters who can help people who don’t speak English. The interpreters may be
at the disaster site or available by telephone. When interpreting services are provided, they should be free of charge. City of Houston agencies are required to provide interpretation services, including the use of telephonic interpretation, oral or written translation services, and translation of essential public documents for non-English speakers seeking information or assistance related to a City of Houston service.

Disaster victims should not hesitate to ask for an interpreter if they need one. They should tell the agency staff person what language they speak and ask for an interpreter. Be sure to insist that an interpreter be provided if none is offered. Oftentimes, someone will not be aware that this service is available. Call 311 or the Office of New Americans at 832-393-1010 for more information. For more information, see section “Resources for Non-English Speakers.”

**Will accepting disaster services prevent me from being able to get a “green card” or U.S. citizenship?**

No. Emergency disaster relief is exempted by the U.S. Citizenship and Immigration Services (USCIS) from public charge consideration. Receiving disaster services from the government does not make an immigrant ineligible for lawful permanent residence (getting a “green card”) or citizenship. Receiving disaster assistance does not make an immigrant a “public charge.” More information is available at [www.uscis.gov](http://www.uscis.gov).

### NON-ENGLISH SPEAKERS

**iSpeak Houston**
- iSpeak Houston is the City of Houston’s official portal for resources, information, and media that promote public access to essential information and services in languages other than English. For more information visit: [http://www.houstontx.gov/ispeakhouston/](http://www.houstontx.gov/ispeakhouston/)

**Alliance Language Network**
- Interpretation and translation services for more than 70 languages, offered through a Houston non-profit organization, Alliance for Multicultural Community Services. For more information visit: [https://www.alliancelanguagenetwork.org/](https://www.alliancelanguagenetwork.org/)

### ETHNIC COMMUNITIES

Below is a list of organizations that offer assistance to all people but also have expertise in working with particular ethnic communities.

**African Business Council of Texas**
4828 Loop Central Drive, Suite 1000, Houston, TX 77081
713-660-8299
• Offers disaster recovery assistance for African American businesses within the Greater Houston region. Also has a grant program intended to bridge the gap between the time of a major catastrophe and when a business has secured insurance proceeds or SBA disaster loans.

Alliance for Multicultural Community Services
6440 Hillcroft St #411, Houston, TX 77081
713-776-4700
http://allianceontheweb.org/
  • Translation services, assistance with legal services, case management, and other specialized resources to assist immigrant communities a disaster

Arab American Cultural & Community Center (ACC) Houston
10555 Stancliff Rd Houston, Texas 77099
832-351-3366
https://www.facebook.com/pg/acchouston/about/?ref=page_internal
  • Collecting donations for local area shelters

Bangladesh Association, Houston
13415 Renn Road Houston TX 77083
713-922-5569
http://www.bahouston.com/
  • Collecting and distributing supplies

Boat People SOS (expertise with the Vietnamese community)
11360 Bellaire Boulevard, Suite 910 Houston, TX, 77072-2531
281-530-6888
https://www.bpsos.org/
  • Translation services, assistance with legal services, case management, and other specialized resources to assist immigrant communities a disaster

Central American Resource Center (CRECEN)
6601 Hillcroft, Suite#135, Houston, TX 77081
(713) 271-9703
http://www.crecen.us/
  • Providing pro bono work to help replace lost immigration documents

Chinese Community Center
9800 Town Park Drive, Houston, TX 77036
713-271-6100
  • Offering FEMA application assistance
Ethiopian Community Organization in Houston (E.C.O.H)
6440 Hillcroft #307 Houston, TX  77081
832-573-3699, 713-516-5251, 281-620-7402
  • FEMA applications assistance

Filipino Young Professionals of Houston
http://www.fyphouston.com/
  • Created a relief fund to be used to purchase food for first responders and people in Houston shelters

Houston Hispanic Forum
500 Dallas St. - Suite 2700 Houston, Texas 77002
(713) 522-8077
http://hispanic-forum.org/

Houston Indian Community Association
  • A list of organizations serving the Indian community can be found at:
    http://www.houstonindia.us/associations.html

Hungarian American Cultural Association of Houston (HACA)
713-960-3483
http://hacahouston.org/

India House
8888 West Bellfort Blvd, Houston, TX 77031
713-929-1900
https://www.indiahouseinc.org/

Iranian Cultural Foundation-Houston
4669 Southwest Fwy, Suite 800 Houston, TX 77027
832-767-1636
http://icfhouston.com/

Italian Cultural & Community Center
1101 Milford Houston, Texas 77006
713-524-4222
http://www.icchouston.com/

Japan America Society of Houston
4543 Post Oak Place, Suite 220, Houston, TX 77027
713-963-0121
http://www.jas-hou.org/
  • Hosting a school supply drive
Korean Community Center of Houston
1809 Hollister Street Houston, TX 77080
713-463-7770
http://www.kcchouston.org/

The Nigerian Foundation
9888 Bissonnet St., Suite 630, Houston, Texas 77036
713-510-7771; 832-731-7061
http://www.thenigerian.foundation/index.html
  - Hurricane relief fund established

Nigerian Muslim Association of Greater Houston; HPARD
8875 Benning Dr. Houston,TX 77031
http://www.masjidulnumineen.org/contact.php

Order of American Hellenic Educational Progressive Association (AHEPA) Chapter 29
4201 Austin St, Houston, TX 77004
(713) 569-7716
http://www.ahepa29.org/

Pakistan Association of Greater Houston
12638 Bissonnet St, Houston, TX 77099
281-741-8642
http://paagh.com/

Polish American Council of Texas
http://www.polishamericancounciloftexas.org/wp/
  - Hurricane relief fund established

Taiwanese Community Center
5885 Point West Dr. Houston, TX 77036
713-271-5885
http://www.houston-taiwanese.org/

Texas German Society: Harris County Chapter
3405 Roseland Houston, Tx 77006
(713)524-3988
http://www.texasgermansociety.com/

United Russian American Association
Email: president.uraa@gmail.com
http://www.uraa.us/
Vietnamese American Community Center  
9530 Antoine Dr. Houston, TX 77086  
713-320-7555  
http://www.annamcdc.org/  
- Offering basic food supplies and help with FEMA applications  

Vietnamese Culture and Science Association  
13080 Bellaire Blvd Suite G, Houston, TX 77072  
281-933-8118  
https://www.facebook.com/vcsaorg/?ref=hl  

FAITH-BASED ORGANIZATIONS  

Below is a list of organizations that offer assistance to all people but also have expertise in working with particular religious communities.  

Aga Khan Foundation  
Harvey Relief Hotline: 1 (877) 362-8759  
https://focus-usa.org/harvey/  
- Providing relief services after Hurricane Harvey in the Houston area  

Aishel House  
1955 University Blvd, Houston, TX 77030  
(713) 522-2004  
http://www.aishelhouse.org/  
- Providing housing and kosher food to hurricane victims  

Bellaire Jewish Center  
12 Bellaire Blvd, Bellaire, TX 77401  
(832) 971-3781  
http://www.bjchouston.org/  
- Pick up location for supplies and gift cards  

Catholic Charities  
2900 Louisiana Street Houston, TX 77006  
Contact the Flood Relief Hotline: (713) 874-6664  
(713) 526-4611  
https://www.catholiccharities.org/catholic-charities-hurricane-harvey-updates/  
- Hosting workshops to assist immigrant/refugee victims, established a disaster relief fund, collecting in-kind donations, and offering helpful info regarding shelters, legal assistance, food pantries, etc.  
- To view a list of parishes and organizations providing shelter or supplies, visit: https://catholiccharities.org/wp-content/uploads/2017/08/List-of-Shelters.pdf
Chabad Lubavitch Center
10900 Fondren Road, Houston, TX 77096
Harvey Relief Hotline: (832) 240-5400
http://www.chabadhouston.com
- Offering food, kosher meals, supplies, counseling and disaster-related assistance
- Those needing assistance are encouraged to fill out an online application at:
  https://docs.google.com/forms/d/e/1FAIpQLSeEek-AiL--oJF0i9JkqV3fdtPRGJrprq6Dkcn_G65r622Q8w/viewform
- Those who need assistance in the Katy/West Houston Area:
  https://docs.google.com/forms/d/e/1FAIpQLSfrl4aU9tsMtEPBRdwKBuNh3flBPCXud-sh6rVIMAQpt6jQ34A/viewform

The Church of Jesus Christ of Latter Day Saints
15725 Champion Forest Dr Spring, TX 77379-7036
(281) 376-6804
https://www.lds.org/temples/details/houston-texas-temple
- Collecting monetary and in-kind donations prepping to support victims of Harvey

Evelyn Rubenstein Jewish Community Center of Houston
5601 S. Braeswood, Houston, TX 77096
(713) 729-3200
http://www.erjchouston.org/
- Pick-up location for all sorts of supplies, gift cards, etc.

Interfaith Ministries
3303 Main Street Houston, TX 77002
(713) 533-4900
https://www.imgh.org/
- Collecting monetary donations on behalf of senior citizens and Houston refugees. To donate, please click on the following link:
  https://secure2.convio.net/imfgh/site/Donation2?df_id=1682&mfc_pref=T&1682.donation=form1

Islamic Society of Greater Houston
Harvey Relief Hotline: (832) 941-0766
https://isgh.org
- Offering food, shelter, counseling and supplies at affiliated mosques

Jewish Federation of Greater Houston
5603 South Braeswood Blvd Houston, TX 77096
(713) 729-7000
https://www.houstonjewish.org/
- Coordinating relief efforts; providing donations and gift cards
Meyerland Minyan
9002 Chimney Rock Rd Houston TX 77096
(713) 664-1687
http://www.meyerlandminyan.org/
- Pick up location for supplies (including towels, bedding, etc) and kosher meals; coordinating housing in the community for flooded families

Robert M. Beren Academy
11333 Cliffwood Dr, Houston, TX 77035
(713) 723-7170
http://www.berenacademy.org/
- Raising donations for school community, pick up location for Kosher meals

SEWA International
1712 Hwy 6, Houston, TX 77077
Sewa International Hotline: (281) 909-7392
https://sewausa.org/chapter/houston/houston-overview
- Over 500 volunteers are working around the clock to rescue stranded families. Food, supplies and essentials are being sent to the shelters. Volunteers are out on the road with their trucks and boats to help people. Doctors are offering free medical consultation.

Southern Baptists of Texas
http://sbtexas.com/evangelism/disaster-relief/hurricane-harvey-dr-information/
- Offering disaster relief ministry, collecting monetary and in-kind donations, and preparing churches around the region to open as shelters

Tzu Chi
6200 Corporate Dr. Houston, TX 77036
(713) 981-8966
- Sending relief volunteers to Houstonians in need of aid.
- Hurricane relief fund established.

SHELTERS

Shelters are available to Houstonians impacted by Hurricane Harvey, regardless of immigration status. Because shelter capacities and locations are continuously changing, we ask that you click on the following links to find up-to-date information on which shelters are available for newcomers. We recommend that you call before you go to the shelter to confirm that it is still open.

- Text your zip code to (346) 214-0739 for the closest shelter near you.
- City of Houston
• **Google Crisis Response** has created a map showing open/at-capacity shelters: [http://google.org/crisismap/2017-harvey](http://google.org/crisismap/2017-harvey)

• **Red Cross**

• **Coalition for the Homeless**
  - [http://campaign.r20.constantcontact.com/render?m=1102600045022&ca=cb2b75b5-43cc-4701-b31c-e55ac9a2bdf2&ct=t](http://campaign.r20.constantcontact.com/render?m=1102600045022&ca=cb2b75b5-43cc-4701-b31c-e55ac9a2bdf2&ct=t)

• **Crowd-Sourced Resource** (includes regular updates and shelter needs):
  - [https://johnnyqbui.github.io/Houston-Shelters/](https://johnnyqbui.github.io/Houston-Shelters/)

• **Islamic Society of Greater Houston**
  - [https://isgh.org/harvey/](https://isgh.org/harvey/)

• **The Children’s Center, Inc.**
  - To be connected to a shelter call: 1 (844) 763-8861
  - [https://thechildrenscenterinc.org/](https://thechildrenscenterinc.org/)

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### MEDICAL SERVICES

**City of Houston Health Department**
Offers traditional health services and resources to meet the community’s present and future needs. Services include family planning, immunizations, tuberculosis diagnosis, care for sexually transmitted diseases, and dental care.

- For health center locations and further information visit: [http://www.houstontx.gov/health/HealthCenters/index.html](http://www.houstontx.gov/health/HealthCenters/index.html)
- A sliding fee is available for most services. The Houston Health Department will not deny access to services based on inability to pay.
- Available for patients with or without insurance.
- Available to all people who live in Houston regardless of immigration status.
- Call **(832) 393-5427** to schedule services. All services may not be provided at each health center.

**Harris County Hospital District**
Provides a wide range of healthcare services to Harris County residents, including adult weight management, mental and behavioral health, primary and specialty care, and other medical and social services. For more information, visit [https://www.harrishealth.org/en/pages/home.aspx](https://www.harrishealth.org/en/pages/home.aspx)
- For clinic locations and hours: https://www.harrishealth.org/en/services/locations/pages/default.aspx
- Medical care is not free, but financial assistance is available to those who qualify. Service fees do not apply to patients in the Healthcare for the Homeless program.
- If you are a new patient and do not have insurance, you will have to first establish eligibility for medical assistance at one of Harris Health’s eligibility centers. Visit the New Patient Information page for more information. https://www.harrishealth.org/en/services/locations/pages/new-patient.aspx

Ibn Sina Community Clinic
Offers the following services and supplies to families affected by Hurricane Harvey: medical consultations, blood sugar checks, blood pressure checks, EKGs, insulin, tetanus shots, health education services, counseling sessions, limited medicine, limited hygiene and Zika Virus supplies, clothes, and food.

- For clinic location and hours: www.ibnsinafoundation.org
- No one is declined care based on ability to pay.
- Available for patients with or without insurance.
- Available to all people who live in Houston regardless of immigration status.

HOPE Clinic
Provides quality healthcare without any prejudice to all people of greater Houston in a culturally and linguistically competent manner. Offers primary care walk-in medical attention and disaster relief information for families affected by Hurricane Harvey. Services are available in 14 different languages, including Mandarin, Cantonese, Vietnamese, Korean, Burmese, Arabic, and Spanish. For more information visit: http://www.hopechc.org/.

- For clinic locations and hours: http://www.hopechc.org/location/
- To make an appointment call: (713) 773-0803.
- No one is declined care based on ability to pay.
- Available for patients with or without insurance.
- Available to all people who live in Houston regardless of immigration status.

Houston Healthcare for the Homeless
Promotes health, hope and dignity for Houston's homeless through accessible and comprehensive care. Providing medical care, psychiatry, counseling services, and social work services to those affected by Hurricane Harvey. For more information visit: https://www.homeless-healthcare.org/.

- For clinic locations and hours: https://www.homeless-healthcare.org/locations-schedules
- No one is declined care based on ability to pay.
- Available for patients with or without insurance.
- Available to all people who live in Houston regardless of immigration status.
**Bayou Action Street Health – BASH**
Visit the BASH Facebook page for up-to-date disaster relief tips and resources on health. Send a message on their Facebook page to have your health-related questions answered: [https://www.facebook.com/Bayou-Action-Street-Health-BASH-868606126613493/](https://www.facebook.com/Bayou-Action-Street-Health-BASH-868606126613493/) Interpreters are available in languages including Spanish, Arabic, Vietnamese, Hindi and Urdu.

- Check Facebook page for updates on volunteer medics stationed throughout Houston
- Services are free of charge.
- Available for patients with or without insurance.
- Available to all people who live in Houston regardless of immigration status.

**Rx Open**
Helps patients to find nearby open pharmacies in areas impacted by disaster. Service provided by Healthcare Ready.

- To access the Open Pharmacies Map and other resources, use the following link.
  - [https://www.healthcareready.org/rxopen?fref=gc](https://www.healthcareready.org/rxopen?fref=gc)
- Service is free of charge.
- Available for patients with or without insurance.
- Available to all people who live in Houston regardless of immigration status.

**Kidney Community Emergency Response**
Patients can use the KCER Hotline to contact their dialysis facility and to locate open dialysis facilities in their area. For KCER resources on emergency preparedness, visit: [http://www.kcercoalition.com/en/hurricane-harvey/](http://www.kcercoalition.com/en/hurricane-harvey/).

- Call the KCER Hotline: 866-901-3773

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**PEOPLE WITH DISABILITIES**

The following services provide inclusive relief to people with disabilities.

**Aging and Disability Resource Center**
(855) 937-2372

**Living Hope Wheelchair Association**
281-764-6251
Mayor’s Office for People with Disabilities  
http://www.houstontx.gov/disabilities/  
832-394-0814

National Center for College Students with Disabilities  
http://www.nccsdonline.org/harveyflood.html  
1-800-626-4959  
- Evacuation assistance for people with disabilities, other additional resources

Portlight Strategies  
http://www.portlight.org/home.html  
Hurricane Harvey Disability Hotline: (800) 626-4959

Rehabilitation Services Volunteer Project  
www.rsvptexas.org  
855-825-7787

United Spinal Association of Houston  
www.unitedspinalhouston.org  
(713) 364-4724

MENTAL HEALTH SERVICES

Catholic Charities Counseling Services  
713-874-6602  
https://www.catholiccharities.org/our-services/strengthening-families/counseling-services/

Depelchin Children’s Services  
713-730-2335  
https://www.depelchin.org/counseling/

Alliance for Multicultural Community Services Wellness Center  
(713) 776-4700  
- Focusing services on refugee communities.

Disaster Distress Hotline  
Call 800-985-5990  
TEXT: “TalkWithUs” to 66746  
www.disasterdistress.samhsa.gov

FEMA Crisis Counseling  
Available to all Houstonians impacted by Hurricane Harvey, regardless of immigration status. This program provides grants that enable states to offer immediate crisis counseling services, when required, to victims of a major federally declared disaster for the purpose of relieving
mental health problems caused or aggravated by a major disaster or its aftermath. Assistance is short-term and community-oriented. For more information:

- Call the FEMA Helpline 1-800-621-FEMA (1-800-621-3362).
- For disaster assistance applicants who have a speech disability or hearing loss and use TTY, please call 1-800-462-7585.

**Houston Galveston Institute**
713-526-8390

**Jewish Family Services**
713-667-9336

**Mental Health America of Greater Houston**
Crisis Intervention Hotline: 832-416-1177
Disaster Distress Hotline: 1-800-985-5990
Text 66746 to connect with a Licensed Clinic Social Worker

**Montrose Center**
713-529-0037

**National Suicide Prevention Lifeline**
Lifeline: 1-800-273-8255
For deaf & hard of hearing: 1-800-799-4889
[https://suicidepreventionlifeline.org/help-yourself/disaster-survivors/](https://suicidepreventionlifeline.org/help-yourself/disaster-survivors/)

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**FAMILIES AND CHILDREN**

**L.I.F.E. Houston**
(713) 528-6044
[lifehouston.org](http://lifehouston.org)
- free baby formula

**Texas Diaper Bank**
(210) 731-8118
[http://texasdiaperbank.org](http://texasdiaperbank.org)
- Supplies those affected by natural disasters in Texas with diapers

**Women, Infants, and Children (WIC) Sites**
The Houston Health Department opened four Women, Infants, and Children (WIC) sites dedicated to help people affected by Harvey’s unprecedented flooding. The sites will begin registering pregnant women, women who recently had a child, infants, and children under the age of 5 for WIC benefits.

- For a WIC site close to you, call 2-1-1.

- **Hours of operations are 9 a.m. to 5 p.m.**

- WIC clients who evacuated and left behind their WIC card, food, or formula benefits can replace the items by going to an open WIC clinic.

- Special procedures implemented by the Texas Women, Infants, and Children program now allow people to easily enroll and receive food and infant formula benefits, breastfeeding support, and referrals for shelter and other resources. Disaster victims will be asked to sign a self-declaration form declaring their need for WIC benefits due to Hurricane Harvey.

- **Anyone with custody or guardianship of infants and children under 5 years of age can apply for their child.**

- People interested in signing up for WIC and current clients in need of benefits can call 832-393-5427.

For more information on food assistance for disaster relief:

[https://www.fns.usda.gov/disaster/texas-disaster-nutrition-assistance](https://www.fns.usda.gov/disaster/texas-disaster-nutrition-assistance)

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### FOOD ASSISTANCE

#### SNAP/WIC


- WIC participants can report lost cards: **1 (800) 942-3678**

- Call 211 to find the closest WIC Clinic and get a replacement card and benefits.

#### Food Banks

Mobile Food Trucks will be mobilized across the state to aid victims of the storm. Call 2-1-1 for more information.

- [feedingtexas.org](http://feedingtexas.org)

- Austin Food Bank 512- 282-2111/ [https://www.centraltexasfoodbank.org](https://www.centraltexasfoodbank.org)

- Houston Food Bank / 832-369-9390 / [houstonfoodbank.org](http://houstonfoodbank.org)

- Galveston Food Bank / 409-945-4232 / [galvestoncountyfoodbank.org](http://galvestoncountyfoodbank.org)

- Food Bank of the Golden Crescent (Victoria) / 361-578-0591 / [victoriafoodbank.org](http://victoriafoodbank.org) (Closed Friday)

- Corpus Christi Food Bank / 361-887-6291 / [foodbankcc.com](http://foodbankcc.com)

- Southeast Texas Food Bank (Beaumont) / 409-839-8777 / [setxfoodbank.org](http://setxfoodbank.org)

- Food Bank of the Rio Grande Valley (Pharr) / 956-682-8101 / [foodbankrgv.com](http://foodbankrgv.com)

- Brazos Valley Food Bank (Bryan) / 979-779-3663 / [bvf.org](http://bvf.org)

- Central Texas Food Bank (Austin) / 512-282-2111 / [centraltexasfoodbank.org](http://centraltexasfoodbank.org)

- San Antonio Food Bank / 210-337-3663 / [safoodbank.org](http://safoodbank.org)
Free Meal Centers

- 9 HISD locations providing free meals to anyone in the community (not limited to students) on a first-come, first-served basis
- Breakfast: 8am-9am; Lunch: 11am-noon; Dinner: 4pm-5pm
- For locations, visit: http://houston.cbslocal.com/2017/09/02/hisd-to-open-nine-meal-centers/

Free and Reduced Meals

- For HISD Students to receive 3 meals a day for 2017-2018 school year, parents should complete the application at https://mealapps.houstonisd.org/.

TRANSPORTATION

Free transportation is provided for evacuees from the following shelters to their own homes or the homes of their friends and family. Destinations must be local to Houston and be along routes that are safe to drive:

- George R Brown Convention Center, NRG Stadium, Toyota Center, the Metropolitan Baptist Church
- Transportation services are provided by: Uber, Lyft, Yellow Cab, and Metro Vouchers

To Find Your Towed Car

- Call 311 or visit http://www.findmytowedcar.com.

Houston Metro

- METRO's Customer Care Team: (713) 635-4000
- Houston riders are asked to monitor METRO Twitter and Facebook pages for timely information regarding transit service.
- METRO also offers real-time information through its service alerts system which can be found on its home page: http://www.ridemetro.org
- METROLift provides transportation for persons with disabilities who cannot board, ride, or disembark from a METRO fixed-route bus, even if that bus is equipped with a wheelchair lift or ramp. For more information visit http://ridemetro.org/Pages/MLWhatHow.aspx
UTILITIES

We recommend that you call your utility companies, bank, lender, etc. and request a waiver of fees or a grace period on your payments due to the Hurricane. However, companies are not obligated to honor such requests.

Companies That Have Waived Payments:

Chase Bank
- [http://e.chase.com/H/2/v40000015e37e7a0aec2690e6e96189988/3a3500fb-412c-47cf-8985-2a06e6354819/HTML](http://e.chase.com/H/2/v40000015e37e7a0aec2690e6e96189988/3a3500fb-412c-47cf-8985-2a06e6354819/HTML)

AT&T giving credits for additional data, text, and voice to Hurricane Harvey victims:

Sprint (also Boost and Virgin Mobile) will waive call and text for Hurricane Harvey victims:
- [http://newsroom.sprint.com/sprint-is-ready-for-hurricane-harvey.htm](http://newsroom.sprint.com/sprint-is-ready-for-hurricane-harvey.htm)

T-Mobile is offering unlimited data

Free Wifi:
XFINITY is making WiFi hotspots available to non-subscribers in the Houston area.
- Connect to “xfinitywifi” and select “Not an XFINITY Internet Customer” on the sign-in page to get started.

Price gouging in Texas is illegal during natural disasters or states of emergency. If believe you have been scammed or encountered price gouging during or after Hurricane Harvey, you should call:

Office of the Attorney General’s Consumer Protection
Toll-free hotline: (800) 621-0508
consumeremergency@oag.texas.gov

LEGAL SERVICES

Immigration Rights Hotline
(888) 507-2970
Hosted by Houston Immigration Legal Services Collaborative, American Civil Liberties Union of TX, United We Dream, National Association of Latino Elected and Appointed Officials, and others. Call for information regarding:
- Frequently asked questions regarding immigration and disaster relief
- Immigration laws, including executive orders, SB4, and DACA
• Your rights in the United States as an immigrant
• Families looking for help in locating their detained relatives
• The detention and deportation process
• Reporting an incident of hate or discrimination
• Individuals looking for immigration legal services
• Questions about the Travel Ban

Houston Immigration Legal Services Collaborative
Non-profit immigration legal services providers that offer free or low-cost immigration legal services. These are not disaster assistance experts. For other types of civil legal aid, contact one of the resources below.
  • http://www.houstonimmigration.org/
  • Schedule for nonprofit immigration legal clinics in Houston: http://houstonimmigration.org/events/
  • To find immigration Legal services providers: http://houstonimmigration.org/locator/

The State Bar of Texas
• Legal hotline: (800) 504-7030
• Answered in English, Spanish, and Vietnamese
• Callers can leave a message at any time. People who qualify for assistance will be matched with Texas lawyers who have volunteered to provide free, limited legal help.

Texas Rio Grande Legal Aid
• Serves the following counties: http://www.trla.org/about/service-area
• Hotline for disasters: 1(866) 757-1570
• http://www.trla.org/disasters

Lone Star Legal Aid
• Offices in Houston, Angleton, Beaumont, Belton, Bryan, Conroe, Galveston, Longview, Nacogdoches, Paris, Texarkana, Tyler, and Waco
• (800) 733-8394
• http://www.lonestarlegal.org/

Houston Volunteer Lawyers
• Can provide civil legal aid regardless of immigration status
• Access services through a clinic: https://www.makejusticethappen.org/node/17/calendar
• Or by phone: (713) 228-0732

Catholic Charities
• Harvey Hotline: (713) 874-6664
• To find legal clinics: https://catholiccharities.org/news-events/calendar/
• Due to limited space, please call (713) 874-6570 or (713) 595-4100 to register for a legal clinic in advance.
Am I eligible for any disaster assistance if I am undocumented?
Yes, even if you are undocumented, there are a number of resources and services that you can access. In this guide, we identify many services that are available to all Houstonians, regardless of immigration status. Houston local nonprofits will assist undocumented families who do not qualify for other government aid.

Can I go to a shelter if I am undocumented?
YES. Most shelters are managed by local communities, the Red Cross, and other voluntary agencies like BakerRipley (who have a humanitarian mission to provide emergency relief services and are running the shelter at NRG). **The Red Cross and City of Houston shelters will not ask people to show any form of identification in order to stay in their shelters.** Mayor Sylvester Turner has issued a clear statement assuring Houstonians that immigration status is not a barrier to any emergency shelter. **We encourage anyone in need of shelter to seek it, regardless of immigration status.**

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### REFUGEES

**Alliance for Multicultural Community Services**  
6440 Hillcroft St Ste 411, Houston, Texas, TX 77081  
(713) 776-4700  
[www.allianceontheweb.org](http://www.allianceontheweb.org)

**Amaanah Refugee Services**  
10333 Harwin Drive #675, Houston, Texas 77036  
(713) 370-3063  
[https://refugeelink.com/](https://refugeelink.com/)

**Catholic Charities of the Archdiocese Galveston-Houston**  
2900 Louisiana St, Houston, Texas, TX 77006  
(713) 526-4611  
[www.catholiccharities.org](http://www.catholiccharities.org)

**Interfaith Ministries for Greater Houston**  
3303 Main St, Houston, Texas, TX 77002  
(713) 533-4900  
[www.imgh.org](http://www.imgh.org)

**International Emergency and Development Aid (IEDA RELIEF)**  
10101 Fondren Road, Suite 570, Houston, Texas 77096  
(713) 774-2522  
[www.iedarelief.org](http://www.iedarelief.org)
FEMA CASH ASSISTANCE

FEMA Cash Assistance – Non-Housing Needs
FEMA provides cash assistance for disaster-related medical and dental expenses, disaster-related funeral and burial expenses, clothing, household items, tools required for your job, educational materials, fuel for heat, clean-up items, vehicle damage, moving and storage expenses, and other expenses deemed necessary by FEMA or authorized by law. You or someone who lives with you must be a U.S. citizen or “qualified alien” to apply.

For more information and to apply for assistance:
- Apply online: visit http://www.fema.gov/apply-assistance
- Apply by phone: call 1-800-621-3362 or TTY 1-800-462-7585
- Apply in person: at the George R. Brown Convention Center or the NRG Stadium

You will need the following information to complete the registration:
- Social Security Number (SSN): If you are undocumented, you will not be personally eligible for FEMA cash assistance programs. However, your household may still be eligible to receive assistance, as you may apply on behalf of your U.S. citizen child, or another adult household member may qualify the household for assistance.
- Insurance information: You will be asked to identify the type(s) of insurance coverage you have.
- Financial information: You will be asked to enter your family’s gross total household income at the time of the disaster.
- Contact information: Along with the address and phone number where the damages occurred, you will be asked for information on how FEMA can contact you. It is very important that you provide FEMA with your current mailing address and phone numbers where you can be contacted.
- Electronic Funds Transfer (EFT) Direct Deposit Information (optional): If you are determined to be eligible for assistance and would prefer that funds be transferred to your account, you will be asked for your banking information, which includes: the institution name, type of account, routing and account number.
Please have pen and paper available to record information during the registration process.

### CASH AND OTHER ASSISTANCE

The following organizations are offering direct cash and in-kind assistance for immigrants regardless of immigration status.

**BakerRipley (NRG Stadium Emergency Shelter)**
(713) 273-3701
[https://www.bakerripley.org/](https://www.bakerripley.org/)

**Career Gear Greater Houston, Hurricane Relief Center**
PlazAmericas Mall, 7500 Bellaire Blvd Ste BB20, Houston, Texas 77036
(281) 738-0734
[https://www.careergearhouston.org/index.html](https://www.careergearhouston.org/index.html)
- Provides: clothing, hygiene, bedding
- Monday-Saturday 10am-7pm, no appointment or referral needed

**Catholic Charities (Downtown)**
(713) 874-6664
[https://catholiccharities.org/our-services/strengthening-families/disaster-relief/](https://catholiccharities.org/our-services/strengthening-families/disaster-relief/)

**ECHOS (Southwest)**
(713) 270-0369

**Fe y Justicia Worker Center (Montrose)**
(713) 862-8222

**Focus Humanitarian Assistance, USA**
700 First Colony #300, Sugar Land, TX 77479
(877) 362-8759
[www.Focus-USA.org](http://www.Focus-USA.org)

**Houston in Motion**
- System for direct financial aid for refugees and immigrants
- Web Page available in Spanish and Arabic
RENTAL ASSISTANCE

Texas Association of Realtors
- Relief fund for those who have suffered damage to their property or have been displaced due to Hurricane Harvey. Application does not ask for information on immigration status. Maximum assistance offered is $1,000 per applicant.
- [https://apps.texasrealestate.com/public/disasterRelief/reliefApplications.cfm](https://apps.texasrealestate.com/public/disasterRelief/reliefApplications.cfm)

U.S. Small Business Administration
- Providing disaster relief loans for nonprofits, businesses, and renters
- Low-interest disaster loans to businesses of all sizes, private non-profit organizations, homeowners, and renters.
- SBA disaster loans can be used to repair or replace the following items damaged or destroyed in a declared disaster: real estate, personal property, machinery and equipment, and inventory and business assets
- [https://disasterloan.sba.gov/ela](https://disasterloan.sba.gov/ela)

RENTER’S RIGHTS

My rented property was damaged in the disaster. What are my rights?
Most leases have terms that say what happens if the property you’re renting is damaged or destroyed by a disaster. Read your lease. If you don’t have a copy, contact your landlord and ask for one. If you don’t have a written lease, your landlord is still legally responsible to repair the property. Tell your landlord as soon as possible about the property damage. Ask what repairs are needed, how long they will take, and if you have to leave the property while the repairs are being done. If your landlord moved because of the disaster, don’t send a rent payment until you are sure that your landlord will receive it. A pending FEMA application doesn’t excuse your obligation to pay rent.

Can I terminate my lease because of property damage?
It depends on the terms of your lease and the extent of the damage. Read your lease first. If you don’t have a written lease or it doesn’t address disasters, the following laws may apply:

- A rental property that is totally unusable for residential purposes is considered uninhabitable in its current condition. Either you or your landlord may terminate the lease by giving written notice any time before the repairs are completed. If you had to move, you must still pay rent on the property you left. Try to negotiate a suspension or reduction of rent with your landlord. If you terminate your lease, you are responsible only for pro-rated rent due up until the date you moved out. You will still owe any charges that accrued up to that point, including past-due rent. Make a written, dated request for return of your security deposit with a forwarding address where it is to be sent. If there is damage to the property not caused by the disaster, your landlord can withhold some or all of your deposit to cover it. If your security deposit is withheld, your landlord must provide a written, itemized accounting of the repairs and cost. If your utilities are separate from your lease, call the utility company to shut them off. Give a forwarding address to send a refund of your utility deposit. You are responsible for utilities up to the date they are shut off.

- A leased property is partially unusable for residential purposes if you can still live there while repairs are being made (unless your lease says otherwise). Your landlord does not have to start repairs until they have received money from the property insurance company to make the repairs. As long as you stay on the property, you must keep paying rent according to your lease. You can ask your landlord to reduce your rent because you are not getting full use of the property. This includes common areas like walkways, pools, parking, and laundry rooms. If your landlord agrees to a temporary rent reduction, get a written, signed agreement. If you can’t agree to a reduction, you can sue your landlord to get a court order for reduced rent while waiting on the repairs to be finished.

**Does my landlord have to lower my rent if my home is damaged?**
No. You cannot reduce your rent unless your landlord agrees or your lease gives you that right. Talk to your landlord and work out a deal. If you cannot, then you have the right to file a lawsuit and seek a court order reducing your rent.

**What do I do if I lost my job because of the disaster and can’t pay rent?**
If you do not pay rent your landlord can give you a notice to move. Your landlord may later file an eviction case against you. If your rent is subsidized by the government, you are entitled to have your part of the rent reduced. You should contact the agency that helps you with your rent to get a reduction.

**Can my landlord make me move immediately if I can live in my home?**
No. A landlord can only make you move by giving you a notice telling you to get out by a certain date and then filing a lawsuit after that date. You cannot be evicted without reason.
- If your lease is expired, your landlord may be able to force you to move by giving you a 30-day notice.
• If your landlord locks you out and refuses to give you a key, contact your local justice of the peace. The justice of the peace may order your landlord to immediately unlock your door by signing a “writ of re-entry.”

Can my landlord make me move so they can make repairs?
If you can still live in the home, you do not have to move until the lease is over. If you have a written lease, it may cover this situation. If not, your landlord can only make you move if your home is not safe to live in. The landlord can move you temporarily while making extensive repairs, but must move you back if your lease is not over.

What do I do if I am served with an eviction lawsuit?
• Carefully read the papers and be sure to show up to tell your side of the story.
• You have the right to represent yourself. You can also call Lone Star Legal Aid for information or to represent you if you qualify. In some types of eviction cases you can take a friend to help.
• You have the right to appeal even if you lose in Justice of the Peace Court.

What do I do if my landlord does not refund my security deposit or pre-paid rent?
Wait until 30 days after you gave the landlord your new address in writing. Then you can contact legal aid for help.

For free or low-cost assistance with renter’s rights issues, contact:
Lone Star Legal Aid: (713) 652-0077
Houston Volunteer Lawyers: (713) 228-0732
You can also get help from a private attorney. Find one through the Texas State Bar:
https://www.texasbar.com/findalawyer/

To contact the City of Houston Fair Housing Office Staff:
Fair Housing Hotline: (832) 394-6240
http://www.houstontx.gov/housing/tenant_law_call.html

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**JOB ASSISTANCE**

**Texas Workforce Commission**
• Those with work permits who have lost their jobs because of a disaster may qualify for regular unemployment compensation.
• Apply for regular unemployment compensation at: https://www.twc.state.tx.us/jobseekers/unemployment-benefits-services.
• Call the Texas Workforce Commission at: 1-800-939-6631

**Texas Workforce Commission Disaster Unemployment Assistance**
Those with valid work permits who do not qualify for regular unemployment benefits can apply for Disaster Unemployment Assistance.
• https://www.twc.state.tx.us/jobseekers/disaster-unemployment-assistance
• Call the Texas Workforce Commission at: 1-800-939-6631.

To be eligible for help under Disaster Unemployment, one of the following must have occurred because of the disaster:
• You lost your job, which was more than 50% of your total income.
• You live in, work in, or travel through the disaster area.
• Your place of employment was damaged or closed.
• You were scheduled to start work but the job no longer exists or you can no longer reach the new job.
• You suffered injury or incapacitation.
• You became the breadwinner or major support of the household due to the death of the head of household.

Temporary and seasonal workers are only eligible for DUA for the weeks that they would have been employed if the disaster had not occurred. For example, if a seasonal worker was scheduled to work for four weeks after the disaster and then under normal circumstances would be terminated, that worker would be eligible for only four weeks of DUA.

The following organizations provide employment services:

Alliance Financial Opportunity Center
(713) 776-4700
https://allianceontheweb.org/financial-center/

Career & Recovery Resources, Inc.
(713) 754-7000
http://www.careerandrecovery.org/

Family Services of Greater Houston
(713) 861-4849
http://www.familyhouston.org/houston-employment-services/

Goodwill Houston
(713) 692-6221
http://www.goodwillhouston.org/jobs/employment-opportunities/

Houston Area Urban League
(713) 393-8700
http://www.haul.org/programs/wd
• Workforce Development Program Manager: (281) 220-6012
• Director of Workforce & Economic Development: (713) 393-8754

Northwest Assistance Ministries
(281) 885-4555
http://namonline.org/about-us/employment-opportunities/
• If you need financial assistance: (281) 583-5600
INSURANCE INSPECTIONS

For a detailed guide visit: http://sbpusa.org/start-here/

Preparing for An Insurance Inspection of Your Home
After the flood, notify your insurer as soon as possible. Give them your name, address, policy number, and the date and time of your loss. If you are unable to stay in your home, tell your agent where you can be reached. If you are able, follow the call with a letter that details the problem. Keep a copy of this letter with you.

Your insurance agent will arrange for an adjuster to visit your home and assess the damage. Make sure that the adjustor is properly licensed ahead of time. On the day of the home inspection, check the identity of the adjustor to make sure they are who they say they are.

- You can visit this website to check the adjustor’s license:
  https://txapps.texas.gov/NASApp/tdi/TdiARManager

If you are able to safely enter or return to your home, take the following steps to prepare for an insurance inspection:

1. **Stay Safe:** Check for any visible structural damage, such as warping, loosened or cracked foundation elements, cracks, and holes before entering the home. Turn off all water and electrical sources—even if the power does not work, find your fuse box and turn off all fuse connections. Contact utility companies if you suspect damage to water, gas, electric, and sewer lines.

2. **Take Pictures:** Before you remove any water or make any repairs, fully document the damage by taking photographs or videos.

3. **Protect Your Health:** The water in your home could be contaminated by sewage or household chemicals. Wear boots and rubber gloves as you move around the home. Throw away any food that may have come into contact with flood waters. FEMA recommends boiling water until authorities declare the water supply is safe.
4. **Remove Water:** After you receive approval from your insurance company to remove the water, use equipment intended for water removal to clear your home. Be careful not to injure yourself, especially if you are carrying buckets up and down stairs. Open doors and windows to allow fresh air to circulate.

5. **Mitigate Mold Damage:** Mold can develop within 24 to 48 hours of a flood, so remove wet contents as soon as possible, including carpeting and bedding. Always photograph the items damaged from the flood. Before removing wet wallboards and baseboards, take photographs to document the water level in the home. Carefully poke holes into the drywall at floor level to allow water trapped behind it to escape.

**To Clean Mold:**
- Put on personal protective equipment to protect your eyes, nose, mouth, and skin.
- If you use cleaning products, do not mix the products together. **DO NOT mix bleach and ammonia.** The combination will create toxic vapors.
- Scrub surfaces and clean with water and a detergent. Remove all mold you can see. Dry right away.
- Do not cover mold with paint or caulk. The mold will continue to spread.
- Dry your home and everything in it as quickly as possible.

6. **Secure the Property:** Make sure that no additional damage occurs by putting boards over broken windows and securing tarp over the roof if it has been damaged. Take photographs of your work to prove to the insurance company that you did everything possible to protect your home against further damage.

7. **Protect Your Family:** If your home is not safe to stay in, move to a shelter or another location. Some insurance companies will help pay for temporary housing while your home is being repaired. Contact your insurer to find out what they offer.

**FEMA Home Inspections**
Residents awaiting inspectors sent by the Federal Emergency Management Agency can begin their cleanup process and remove trash prior to the arrival of FEMA inspectors. If you do not have insurance to cover your disaster-related damages, an inspection performed by a FEMA inspector is required to process your application.

Preparing for a FEMA home inspection includes removing as much trash from inside and out of a residence as is physically possible, as it facilitates the process. Trash can be removed before your insurance company visits the property. Prior to disposing of damaged property, take an inventory of it and/or photographs. Your municipality can provide information on its scheduled trash removal.

Upon arrival the inspector will request proof of residency. The address on the documents or identification must match the residence that was damaged. The following are accepted forms for proof of residency:
• Owners: Proof of ownership (your deed, tax records, mortgage payment book, or a copy of your dwelling’s insurance policy for the address, showing you as the owner).
• Owners and renters: Proof of occupancy (your driver’s license address, any first-class government mail sent to you within the last three months at that address, or recent utility bills in your name at that address) and insurance policies.
• Renters only: lease agreement

DOMESTIC VIOLENCE SERVICES

AVDA (Aid to Victims of Domestic Abuse)
(713) 224-9911
https://avda-tx.org/

Asians Against Domestic Abuse
(713) 974-3743
https://www.aadainc.org/

Bay Area Turning Point
24 Hour Hotline: (281) 286-2525
http://www.bayareaturningpoint.org/

DAYA Houston
Crisis Helpline: (713) 981-7645
https://dayahouston.org/

The Bridge Over Troubled Waters
24 Hour Hotline: (713) 473-2801
http://www.thebridgeovertroubledwaters.org/v2/

FamilyTime Foundation, Inc.
Crisis Helpline: (281) 446-2615
https://familytimeccc.org/

Fort Bend County Women’s Center
24 Hour Hotline: (281) 342-4357
http://www.fbwc.org/

Houston Area Women’s Center
Domestic Violence Hotline: (713) 528-2121
Rape Crisis Hotline: (713) 528-7273
https://www.hawc.org/

Montgomery County Women’s Center
24 Hour Hotline: (936) 441-7273
ANTI-HUMAN TRAFFICKING RESOURCES

People who were forced to leave their homes because of Hurricane Harvey may become more vulnerable to human trafficking—both labor trafficking and/or sex trafficking. Please know that traffickers can use a person’s vulnerabilities by meeting their basic needs or luring a person into a relationship and then forcing, defrauding, or coercing them into selling sex. For people that will be looking for work, make sure you only accept jobs from people you trust to ensure you are paid for your work and are in control of your identification.

To report human trafficking,

- Call the National Human Trafficking Hotline: 1 (888) 373-7888. Over 200 languages available.
- Text BeFree to (233733).

Does the tip hotline call get re-routed to law enforcement?
If you do not want to talk to law enforcement, say so and they will transfer you to a service provider.

Anti-Human Trafficking Resources in Houston:

Catholic Charities of the Archdiocese of Galveston-Houston
2900 Louisiana Street Houston, Texas 77006
(713) 874-6570
www.catholiccharities.org

The Landing
9894 Bissonnet St., Suite 605, Houston, TX 77036
(713) 766-1111
www.thelanding.org
Email: hello@thelanding.org

Rescue Houston
P.O. Box 37091, Houston, TX 77237
24/7 Helpline: (713) 322-8000
(281) 397-3931
http://rescuehouston.org/
Email: info@rescuehouston.org
CITY OF HOUSTON CONTACTS

Mayor Sylvester Turner
City of Houston
P.O. Box 1562
Houston, TX 77251
Phone: 311 or (713) 837-0311
Email: sylvester.turner@houstontx.gov

Houston City Council
To find your City Council representative: http://www.houstontx.gov/council/whoismycm.html
To find the contact information for your City Council representative:
http://www.houstontx.gov/council/
To reach the City Secretary call (832) 393-1100 or email citysecretary@houstontx.gov

City of Houston Departments
http://www.houstontx.gov/departments.html

Mayor’s Office Divisions and Directors
http://www.houstontx.gov/mayor/divisionsanddirectors.html

Harris County Online Directory
http://www.harriscountytx.gov/phonedirectory.aspx

Houston Independent School District
4400 West 18th St.
Houston, TX 77092-8501
Phone: 713-556-6000

City Switchboard
(713) 837-0311 or 311

To contact a City employee, with few exceptions, the email standard is:
firstname.lastname@houstontx.gov.

EMERGENCY CONTACTS
The following are emergency phone numbers for the Houston area.

**Police, Firefighters, Ambulance**  
911 or (713) 884-3131

**Trapped?**  
(713) 426-9404

**Rooftop rescues**  
(281) 464-4851

**Coast Guard**  
(281) 464-4851  (281) 464-4852  (281) 464-4853  
(281) 464-4854  (281) 464-4855  (281) 464-4856

**National Guard**  
(713) 578-3000 or 1-800-578-3000

**Office of Emergency Management**  
(713) 881-3100 or (713) 884-4500

**City of Houston (Emergencies or Rescue)**  
311 OR (713) 837-0311

**Houston American Red Cross**  
(713) 526-8300 or (866) 526-8300

**Houston TranStar (Transportation and Emergency Services)**  
(713) 881-3244

**CenterPoint**  
(713) 695-2111

**Flood Control**  
(713) 684-4000

**Harris County**  
(713) 755-5000

**Sheriff’s Office**  
(713) 221-6000

**REPLACE LOST OR DAMAGED DOCUMENTS**
SNAP Card (food stamps)
• call the Lonestar helpdesk toll-free at 1-800-777-7328

WIC Card (Women, Infants and Children)
• Call 1-800-942-3678

Green Cards
• Call 800-375-5283
• https://www.uscis.gov/green-card/after-green-card-granted/replace-green-card

Birth and Death Certificates
• Call 888-963-7111
• http://www.dshs.texas.gov/vs/reqproc/default.shtm

Texas Driver's License
• Call 512-424-2600
• http://www.dshs.texas.gov/vs/reqproc/default.shtm

Proof of Address/Residency
• http://www.dps.texas.gov/internetforms/Forms/DL-57.pdf

Bank Checks, ATM/Debit Cards, or Safe Deposit Boxes
• Call 877-275-3342
• https://www.fdic.gov/

Credit Cards
• American Express  
  (800-992-3404)  
  https://www.americanexpress.com/us/content/help/lost-stolen-card.html
• Discover  
  (800-347-2683)  
  https://www.discover.com/credit-cards/help-center/
• MasterCard  
  (800-622-7747)  
  https://www.mastercard.us/en-us/consumers/get-support.html
• Visa  
  (800-847-2911)  
  https://usa.visa.com/support/consumer/lost-stolen-card.html

Credit Reports
• Contact Equifax, Experian, or Transunion at 877-322-8228
• https://www.annualcreditreport.com/index.action
Social Security Card
- Call 1-800-772-1213

Fraud Alerts or a Credit Freeze
- Call (877) 438-4338
- [https://www.texasattorneygeneral.gov/identitytheft](https://www.texasattorneygeneral.gov/identitytheft)

Medicare Cards
- Call 1-800-772-1213

Passport
- Call (202) 955-0430 or (877) 487-2778
- [https://travel.state.gov/content/passports/en/passports/lost-stolen.html%20%20%20](https://travel.state.gov/content/passports/en/passports/lost-stolen.html%20%20%20)

U.S. Savings Bonds
- Call 1-800-722-2678 or 1-800-553-2663
- [https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.html](https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.html)

Tax Returns
- Call 1-800-829-1040

Military Records
- Call (866) 272-6272
- [https://www.archives.gov/contact](https://www.archives.gov/contact)

Vehicle Titles
- Call (888) 368-3689
- [http://txdmv.gov/motorists/buying-or-selling-a-vehicle/get-a-copy-of-your-title](http://txdmv.gov/motorists/buying-or-selling-a-vehicle/get-a-copy-of-your-title)

Replace a Texas Marriage Record or Certificate
- For statewide information: [https://txapps.texas.gov/tolapp/ovra/index.htm](https://txapps.texas.gov/tolapp/ovra/index.htm)
- To find your issuing Clerk of Court: [http://www.dshs.texas.gov/vs/field/localremotedistrict.shtm](http://www.dshs.texas.gov/vs/field/localremotedistrict.shtm)
CONSULATES AND FOREIGN GOVERNMENTS

Albania
10 Waterway Court
The Woodlands, TX 77380-2641
Telephone: 281-548-4740
Fax: 281-754-4009

Angola
3040 Post Oak Boulevard, Suite 780
Houston, TX 77056
Telephone: 713-212-3840
Fax: 713-212-3841

Argentina
3050 Post Oak Boulevard, Suite 1625
Houston, TX 77056
Telephone: 713-871-8935
Fax: 713-871-0639

Australia
4623 Feagan Street
Houston, TX 77007
Telephone: 713-782-6009
Fax: 713-862-8364

Austria
800 Wilcrest, 340
Houston, TX 77042
713-647-6667

Bangladesh
35 N. Wynden Drive
Houston, TX 77056
Telephone: 713-621-8462
Fax: 713-622-3964

Barbados
3027 Sleepy Hollow Drive
Sugar Land, TX 77479
Telephone: 832-725-5566

Belgium
2009 Lubbock Street
Houston, TX 77007
Telephone: 713-426-3933
Fax: 713-224-1120

Belize
7101s Breen
Houston, TX 77086
Telephone: 713-999-4484

Bolivia
800 Wilcrest UN., Suite 100
Houston, TX 77042
Telephone: 713-977-2344
Fax: 713-977-2362

Honorary Consul of Bolivia
16646 Clay Rd., Suite 200
Houston, TX 77084
Telephone: 281-463-0017
Fax: 281-463-0018

Botswana
10000 Memorial Drive, Suite 400
Houston, TX 77024
Telephone: 713-680-1155
Fax: 713-680-8055

Brazil
1233 West Loop South, Suite 1150
Houston, TX 77027
Telephone: 713-961-3063
Fax: 713-961-3070

Cameroon
2711 Wesleyan Road
Houston, TX 77027
Tel.: (713) 499-3502
Canada
5847 San Felipe, Suite 1700
Houston, TX 77057
Telephone: 713-821-1440
Fax: 713-821-1611

Chile
1300 Post Oak Boulevard, Suite 1130
Houston, TX 77056
Telephone: 713-963-9066
Fax: 713-961-3910

China
3417 Montrose Boulevard
Houston, TX 77006
Telephone: 713-521-3064
Fax: 713-521-3064

Colombia
5851 San Felipe UN., Suite 300
Houston, TX 77057
Telephone: 713-527-8919
Fax: 713-527-8919

Costa Rica
3000 Wilcrest Drive, Suite 112
Houston, TX 77042
Telephone: 713-266-0484
Fax: 713-266-1527

Cote d'Ivoire
412 Hawthorne UN.
Houston, TX 77006
Telephone: 713-529-4928
Fax: 713-529-4928

Cyprus
320 S. 66th Street
Houston, TX 77011
Telephone: 713-928-2264
Fax: 713-928-2264

Czech Republic
11748 West Heritage PW.
Houston, TX 76691
Telephone: 713-629-6963
Fax: 254-826-7727

Denmark
4545 Post Oak Place, Suite 105
Houston, TX 77027
Telephone: 713-622-9018
Fax: 713-622-7514

Dominican Republic
3300 Gessner Road, Suite 113,
Houston, TX 77063
Telephone: (713) 266-0165
Fax: (713) 780-1543

Ecuador
Consul General of Ecuador
4200 Westheimer, Suite 218
Houston, TX 77027

Egypt
Consul General of Egypt
5718 Westheimer, Suite 1350
Houston, TX 77057
Telephone: 713-961-4915
Fax: 713-961-3868

El Salvador
Address 1702 Hillendale Blvd. Houston, TX 77055
Telephone (713) 270-6239, 270-9683
Fax (713) 270-9683

Ethiopia
9301 Southwest Freeway, Suite 250
Houston, TX 77074
Telephone: 713-271-7567
Fax: 713-772-3858

Fiji
3400 Carlisle Street, Suite 310
Dallas, TX 75204
Telephone: 214-954-9993
Fax: 214-954-9993

Finland
14 Greenway Plaza #22R
Houston, TX 77046
Telephone: 713-552-1722
Fax: 713-552-1676

Fiji
<table>
<thead>
<tr>
<th>Country</th>
<th>Address</th>
<th>Telephone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>France</td>
<td>777 Post Oak Blvd., Suite 600</td>
<td>713-572-2799</td>
<td>713-572-2911</td>
</tr>
<tr>
<td>Georgia</td>
<td>3040 Post Oak Boulevard, Suite 1100</td>
<td>713-585-3533</td>
<td>713-585-3532</td>
</tr>
<tr>
<td>Germany</td>
<td>1330 Post Oak Boulevard, Suite 1850</td>
<td>713-627-7770</td>
<td>713-627-0506</td>
</tr>
<tr>
<td>Greece</td>
<td>520 Post Oak Boulevard, Suite 450</td>
<td>713-840-7522</td>
<td>713-840-0614</td>
</tr>
<tr>
<td>Guatemala</td>
<td>3013 Fountainview, Suite 210</td>
<td>713-953-9531</td>
<td>713-953-9383</td>
</tr>
<tr>
<td>Guyana</td>
<td>1810 Woodland Park Drive</td>
<td>713-497-4466</td>
<td></td>
</tr>
<tr>
<td>Haiti</td>
<td>3535 Sage Road</td>
<td>713-661-8275</td>
<td>713-661-8275</td>
</tr>
<tr>
<td>Honduras</td>
<td>6161 Savoy Drive, Suite 625</td>
<td>713-785-5625</td>
<td>713-785-5931</td>
</tr>
<tr>
<td>Hungary</td>
<td>11850 Hempstead Hwy. Suite 230</td>
<td>713-476-0497</td>
<td>713-476-0437</td>
</tr>
<tr>
<td>Iceland</td>
<td>2348 W. Settlers Way</td>
<td>713-367-2777</td>
<td>281-362-4385</td>
</tr>
<tr>
<td>India</td>
<td>1990 Post Oak Boulevard, Suite 600</td>
<td>713-626-2148</td>
<td>713-626-2450</td>
</tr>
<tr>
<td>Indonesia</td>
<td>10900 Richmond Avenue</td>
<td>713-785-1691</td>
<td>713-780-9644</td>
</tr>
<tr>
<td>Ireland</td>
<td>2630 Sutton Court</td>
<td>713-961-5263</td>
<td>713-961-3850</td>
</tr>
<tr>
<td>Israel</td>
<td>24 Greenway Plaza, Suite 1500</td>
<td>713-627-3780</td>
<td>E-mail: <a href="mailto:consular.dep@houston.mfa.gov.il">consular.dep@houston.mfa.gov.il</a></td>
</tr>
</tbody>
</table>
Italy
1300 Post Oak Boulevard, Suite 660
Houston, TX 77056
Telephone: 713-850-7520
Fax: 713-850-9113

Jamaica
7737 Southwest Freeway, Suite 580
Houston, TX 77074
Telephone: 713-541-3333
Fax: 713-774-4277

Japan
909 Fannin Street, Suite 3000
Houston, TX 77010
Telephone: 713-652-2977
Fax: 713-651-7822

Japan External Trade Organization
1221 McKinney Street
Suite 4141
Houston TX 77010
Phone: 713.759.9595
Fax: 713.759.9210

Jordan
P.O. Box 3727
Houston, TX 77253-3727
Telephone: 713-224-2911
Fax: 713-228-8650

Korea
1990 Post Oak Boulevard, Suite 1250
Houston, TX 77056
Telephone: 713-961-0186
Fax: 713-961-3340

Kyrgyzstan
15600 Barkers Landing Road #1
Houston, TX 77079-2558
Telephone: 281-920-1841
Fax: 281-920-1823

Latvia
5847 San Felipe, Suite 3275
Houston, TX 77057
Telephone: 713-785-0807

Lebanon
2400 Augusta, Suite 308
Houston, TX 77057
Telephone: 713-268-1640
Fax: 713-268-1641

Lesotho
7400 Valburn Drive
Austin, TX 78731
Telephone: 512-345-0747

Liberia
612 Robin Dale Drive,
Austin, TX 78734
Telephone: (713) 952-5959 ; (512) 261-6860
Fax: (512) 261-8108

Lithuania
4030 Case Street
Houston, TX 77005
Telephone: 713-665-4218
Fax: 866-764-8622

Luxembourg
48 Valley Ridge Road
Fort Worth, TX 76107-3109
Telephone: 817-738-8600
Fax: 817-731-4326

Madagascar
18010 Widcombe Dr., 77084
Telephone: (713) 550-2559
Fax: (713) 550-1340

Malaysia
P.O. Box 131026
Houston, TX 77219-1026
Telephone: 713-278-7979
Fax: 713-583-9897
E-mail: consul@maltex.org
Malta
2602 Commonwealth Street
Houston, TX 77006
Telephone: 713-654-7900
Fax: 713-650-6815

Mexico
4507 San Jacinto Street
Houston, TX 77004
Telephone: 713-271-6800
Fax: 713-271-3201

Monaco
8350 North Central Expressway, Suite 1900
Dallas, TX 75206
Telephone: 214-234-4750
Fax: 214-234-4029

Mongolia
1221 Lamar, Suite 1201
Houston, TX 77010
Telephone: 713-759-1922
Fax: 713-951-9145

Morocco
2121 Kirby Drive #144
Houston, TX 77019
Telephone: 713-521-7607
Fax: 713-521-7551

Namibia
1330 Post Oak Boulevard, Suite 2200
Houston, TX 77056
Telephone: (713) 965-5119

Netherlands
10777 Westheimer RD, suite 1055
Houston, Texas 77042
Telephone: 713 785 2200

New Guinea
4900 Woodway Drive, Suite 1200
Houston, TX 77056
Telephone: 713-966-2500

New Zealand
246 Warrenton Drive
Houston, TX 77024
Telephone: 713-973-8680
Fax: 713-893-6442

Nicaragua
8989 Westheimer Road, Suite 103
Houston, TX 77063
Telephone: 713-789-2762
Fax: 713-789-3164

Norway
2777 Allen Parkway, Suite 1185
Houston, TX 77019-2123
Telephone: 713-521-2900
Fax: 713-521-9648

Pakistan
11850 Jones Road
Houston, TX 77070
Telephone: 281-890-8525
Fax: 281-890-1433

Panama
24 E. Greenway Plaza, Suite 1307
Houston, TX 77046
Telephone: 713-622-4451
Fax: 713-622-4468

Paraguay
Honorary Consul of Paraguay
3103 N. Beach Street
Fort Worth, TX 76111
Telephone: 817-222-2223

Peru
9330 Amberton Parkway, Suite 2130
Dallas, TX, 75243
Telephone: 972-234-0005

Poland
35 Harbor View Drive
Sugar Land, TX 77479
Telephone: 281-565-1507
Fax: 281-565-1507
<table>
<thead>
<tr>
<th>Country</th>
<th>Address</th>
<th>Telephone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Portugal</strong></td>
<td>4544 Post Oak Place, Suite 350</td>
<td>713-759-1188</td>
<td>713-237-0401</td>
</tr>
<tr>
<td><strong>Qatar</strong></td>
<td>1990 Post Oak Boulevard, Suite 810</td>
<td>713-355-8221</td>
<td>713-355-8184</td>
</tr>
<tr>
<td><strong>Romania</strong></td>
<td>4265 San Felipe UN, Suite 220</td>
<td>713-629-1551</td>
<td>713-629-1553</td>
</tr>
<tr>
<td><strong>Russia</strong></td>
<td>Consul General of Russia</td>
<td>713-337-3300</td>
<td>713-337-3305</td>
</tr>
<tr>
<td><strong>Saudi Arabia</strong></td>
<td>5718 Westheimer, Suite 1500</td>
<td>713-785-5577</td>
<td>713-785-1163</td>
</tr>
<tr>
<td><strong>Senegal</strong></td>
<td>9701 Richmond Avenue, Suite 212</td>
<td>713-706-3300</td>
<td>713-706-3304</td>
</tr>
<tr>
<td><strong>Slovenia</strong></td>
<td>2925 Briarpark, 7th Floor</td>
<td>713-430-7350</td>
<td>713-430-7077</td>
</tr>
<tr>
<td><strong>South Africa</strong></td>
<td>400 South Zang Blvd., Suite 806</td>
<td>214-943-1068</td>
<td></td>
</tr>
<tr>
<td><strong>Spain</strong></td>
<td>1800 Bering Drive, Suite 660</td>
<td>713-783-6200</td>
<td>713-783-6166</td>
</tr>
<tr>
<td><strong>Sweden</strong></td>
<td>2909 Hillcroft Street, Suite 515</td>
<td>713-953-1417</td>
<td>713-953-7776</td>
</tr>
<tr>
<td><strong>Switzerland</strong></td>
<td>11922 Taylorcrest Road</td>
<td>713-467-9889</td>
<td></td>
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<tr>
<td><strong>Syria</strong></td>
<td>5433 Westheimer, Suite 1020</td>
<td>713-622-8860</td>
<td>713-622-8872</td>
</tr>
<tr>
<td><strong>Taiwan</strong></td>
<td>1168 W. Main Street, Suite E</td>
<td>972-436-4242</td>
<td>972-420-0102</td>
</tr>
<tr>
<td><strong>Thailand</strong></td>
<td>600 Travis Street, Suite 2800</td>
<td>713-229-8733</td>
<td>713-228-1303</td>
</tr>
<tr>
<td><strong>Cultural Division, Taipei Economic and Cultural Office in Houston, TX</strong></td>
<td>11 Greenway Plaza, Suite 2012</td>
<td>(713) 871-0851</td>
<td>(713) 871-0854</td>
</tr>
</tbody>
</table>
Trinidad and Tobago
2400 Augusta Drive, Suite 250
Houston, TX 77057
Telephone: 713-465-4660

Tunisia
12527 Mossycup Drive
Houston, TX 77024
Telephone: 713-935-9427
Fax: 713-935-9847

Turkey
1990 Post Oak Boulevard, Suite 1300
Houston, Texas 77056-3813
Telephone: 713-6225849, 713-6220324, 713-6223205
Fax: 713-6236639

Ukraine
2934 Fairway Drive
Sugar Land, TX 77478-4023
Telephone: 281-242-2842

United Kingdom
1000 Louisiana, Suite 1900
Houston, TX 77002
Telephone: 713-659-6270
Fax: 713-659-7094

Uruguay
1220 South Ripple Creek Drive
Houston, TX 77057
Telephone: 713-974-7855

Venezuela
2401 Fountain View Dr. Suite 220.
Houston, Texas 77057
Telephone: (713) 974-0028, (713) 974-0027, (713) 974-9002
Fax: (713) 974-1413